

Baha Habashy

From: Teresa Scannell [t.scannell@utoronto.ca]
Sent: August-23-10 4:11 PM
To: Baha Habashy
Subject: RE: Evaluation Letter
Attachments: Teresa Scannell Photo.gif

Dear Baha,

Thank you for delivering the "Overcoming Email Overload" seminar for our staff at the University of Toronto on April 9th, 2010. The session was extremely popular with our staff and was very positively evaluated. The average satisfaction level based on evaluations was 87.7%. Some of the comments from our staff were:

- "the content of the seminar was very practical and immediately useful"
- "the ideas were very relevant to our work and useful to boost productivity and to reduce the stress of excessive email"

The seminar was delivered in an engaging manner, with just the right amount of technical details to make it easily understandable and interesting. One of our employees said it was the best session she has attended in years.

Baha, we appreciate your expertise and knowledge and would be delighted to repeat the session on all our campuses.

Sincerely, Teresa Scannell

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