



The Toronto
Board of Trade

May 10, 2005

Baha Habashy
24 Dewitt Court
Markham, Ontario
L3P 3Y3

Dear Baha:

Thank you for the "Overcoming Work and Information Overload" workshop. I have enjoyed working with you and Margaret in developing the program for the Toronto Board of Trade.

I appreciated your professionalism and the care that you took to understand our audience to ensure a relevant and successful program.

Our attendants were extremely satisfied with the results of your workshop and we have had a large amount of positive feedback. Our member feedback has indicated that your workshop surpassed their expectations by covering all areas of concern with regards to organization and time management. There were many senior managers in attendance and they found that the content was relevant to employees of all levels.

I would encourage other executives and business leaders to consider this workshop as a means to help them improve efficiency and guard against the negative impacts of work and information overload.

Sincerely,

Wendy Small
Toronto Board of Trade